



Craig brought bags of energy, experience and good humour to his work with us. He is a great showman. We commissioned him to deliver 14 storytelling events over the summer of 2009. Ten were aimed at a broad mix of stakeholders including staff, service users and community groups, and four were targeted at parents as family fun days. Each event had a different theme, ranging from youth activities and early years to safeguarding and parenting. The events were part of an extensive stakeholder engagement campaign to develop Southwark's Children and Families' Trust's Children and Young People's Plan for 2010 to 2013.

Craig worked well to meet and exceed our brief, adapting his format to meet our needs - we, for example, were very specific about the types of case studies we wanted to open each event, which Craig happily worked with us to produce these. This often involved quite detailed interviewing and editing, tasks which Craig approached with professionalism and a team spirit.

He delivered every event with professionalism and style, engaging well with the diverse range of stakeholders and sometimes difficult topics. When things didn't quite go to plan as live events often don't, he was open and flexible - and always had a smile.

We are very pleased with the end result - the stories collected are a rich evidence base for our CYPP and people still talk (positively!) of the experience of attending the events. I recommend him wholeheartedly.

**Fiona Russell**  
**Southwark Council**